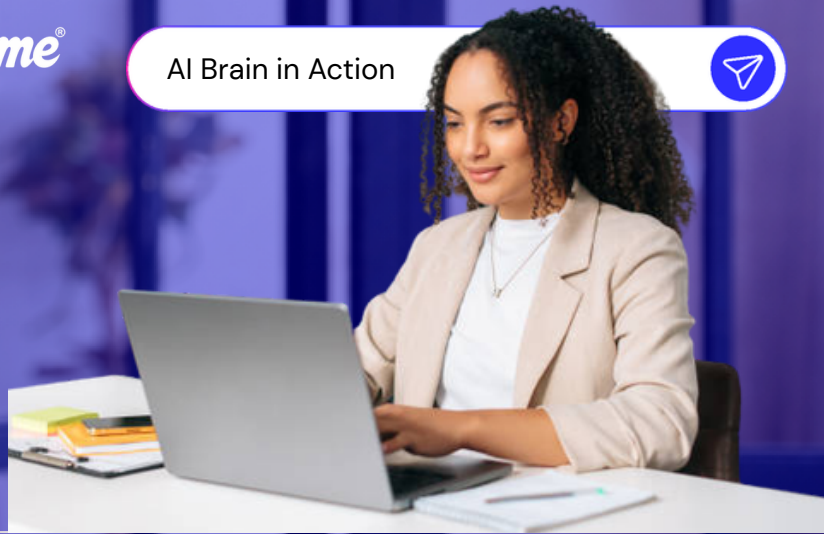




Supreme Achieved 70%
Faster Email Discovery &
2x Faster Access to MIS
Query Response with
NSOffice.AI



Impact At A Glance



70%

Time Reduction in
Email Hunting



40%

Routine MIS
requests resolved



2x

Faster access to
MIS answers

Challenge

Supreme Industries runs one of India's largest plastics operations, with 25 manufacturing plants, 5,000+ employees, and about \$1.2 billion in FY25 revenue. At that scale, teams depend on email and MIS reports for everyday operational answers, but finding those answers was slow and took teams hours to get the right insights from the email threads and MIS.

Email knowledge was hard to find: Supreme's mail, calendar, and contacts lived in NetCore, but teams had no quick way to search across them. To find a decision or customer update, employees scrolled through messages one by one and read long threads start to finish.

MIS answers required too many steps: MIS data was also difficult to access. Key figures sat inside Zoho Analytics dashboards, so employees first had to know which dashboard held the answer. If the dashboard did not include the number they needed, an analyst had to pull it manually, leaving everyone else waiting.



Supreme wanted to give teams a faster way to find operational answers across email threads and MIS data. It saw NSOffice.AI as the way to close that gap and turn everyday knowledge access into a driver of growth.

Solution

Supreme partnered with NSOffice.AI, adding two connectors to THINK: one for NetCore, one for Zoho Analytics. Employees stopped searching through mail or dashboards and started querying THINK directly.

NSOffice.AI now pulls mail, calendar, and contacts live from NetCore, without storing mail content. A sales manager who once scrolled a week of threads for what a client agreed to now gets it in one query, a **70% cut in email-hunting time**.

Through Zoho Analytics, **NSOffice.AI builds the read-only query** and hands computation to Zoho's own engine, deciding only what to fetch.

Numbers that used to sit behind an analyst now come straight from NSOffice.AI, **resolving 40% of routine MIS requests twice as fast**.

Both connectors run within Supreme Industries defined company policies (compliance rules, security guardrails), checking every request against Supreme's access policies and logging it before anything gets fetched. **No one sees more than their own credentials allow**.

Key Highlights

- **Governed by design:** mail stays in NetCore, MIS figures stay in Zoho Analytics, NSOffice.AI never stores either outside those systems, and irreversible actions (send, delete, cancel) always require explicit confirmation.

- **Purpose-built for NetCore:** the connector is engineered specifically for Supreme's mail, calendar and contact data, matching how the team already accesses information.
- **Rollout follows real use:** NSOffice.AI starts with the email and MIS queries Supreme's teams ask most often, then adds capabilities based on what teams actually use.
- **Zoho's engine computes, NSOffice.AI only asks:** every MIS figure comes from Zoho Analytics itself, keeping answers accurate and repeatable.

Conclusion

These two connectors are one piece of a bigger rollout. **NSOffice.AI extends THINK's governed access into every system** where operational knowledge sits.

Across the platform, that already includes CRMs, ERPs, and file systems, and now email and MIS reporting for Supreme too.

- **70% drop in time spent on email**
- **40% of MIS requests resolved without an analyst**

This is what an enterprise brain looks like: every system a business runs on turns into something people can simply ask, **without giving up the governance or accuracy** those systems already guarantee.
